

Leven Medical Practice Newsletter

6th edition – March 2011

► Welcome

Welcome to the sixth edition of the Leven Medical Practice newsletter. We use the newsletter to keep you up to date with new developments at the Health Centre, with new ideas for improving our services to patients, and also to let you know about the full range of medical services we provide.

► modular Quality Practice Award



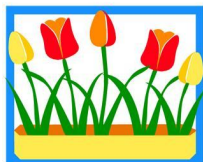
In the last issue of the newsletter we mentioned that the Practice was working towards achieving the Royal College of General Practitioners modular Quality Practice Award.

On the 2nd February 2011 we had our assessment visit and we are delighted to report that we obtained the modular Quality Practice Award. We are the first practice in the United Kingdom to complete the Quality Practice Award in modular format.

The practice was commended by the assessment team for excellent training, development and teamwork.

► Public Holidays – April/May 2011

The practice will be closed for four days over Easter (Friday 22nd April, Saturday 23rd April, Sunday 24th April and Monday 25th April).



In addition we will also be closed on Friday 29th April (Royal Wedding), Saturday, 30th April, Sunday 1st May and Monday 2nd May (May holiday).

Please make sure you order and collect your repeat medication in plenty of time before the holidays.

Remember if you need to see a doctor when the surgery is closed, please contact NHS24 on 08454 24 24 24 or online at www.nhs.24.com



Steroid Joint Injections – new service

Steroid joint injections are given to help reduce pain and swelling, and to help joints move more freely. Many people have steroid injections into their shoulders, knees, elbows or hands, or joints that are affected by arthritis. Small amounts of steroid can treat conditions such as tennis elbow or carpal tunnel syndrome.

If you wish to discuss the possibility of having a steroid joint injection you can speak to Dr Carroll at telephone time: 11am-11.15am or 3pm-3.15pm Monday to Friday.

Change of Computer System

In June we are looking forward to an exciting change in the way that we work, with the introduction of a new computer software system called Vision.

This is a Lothian wide NHS initiative and over 65 other practices in Edinburgh will be changing to this system over the year ahead.

The actual changeover may well cause some disruption to normal service within the practice, so please be patient with us whilst while we get used to the change.

More information regarding the changeover will be made available to patients nearer the time.

Protected Learning Time

On Wednesday, 30th March, 25th May, 31st August, 26th October and 30th November 2011 the Practice will be closed from 12.30pm – 6.00pm. This allows all Doctors, Nurses and Practice staff to receive regular clinical and non-clinical training in protected time to enable the Practice to deliver the best possible care to all its patients.



If you need to see a Doctor or get medical advice during this time please telephone NHS 24 on 08454 24 24 24 who will be able to help you.